

Top 10 Questions to Discover Error Precursors

Under what conditions should you pause/stop work?

What potential interruptions or distractions might arise during execution of this task?

What is different today from our usual routine?

Are there any situations going on with the work team that can affect the deliverable?

What has to go right the first time and/or every time – in other words, are there critical steps or risk-important steps?

What do we “expect” to see and do as we begin work and/or as task performance progresses?
How will we validate this is the actual condition?

Is there anything new about how we are to perform this job?

Are there any aspects of the job or potential obstacles that could cause misunderstanding between team members?

What verbal communication tools are most effective for this particular job?

Even though we have performed this task a bunch of times before, is there some reason we should do some aspect/part of it differently this time?